

SPOE Director Report to SICC May 2006
Phase 2 SPOEs

What's Working Well:

- + DESE is providing training to all the SPOEs in regards to minimum compliance for eligibility and timelines.
- + DESE has been quick about bringing up issues that the SPOEs are having with the WebSPOE and are sharing this information with the CFO.
- + Things are moving along in KC and are starting to get better.
- + Region 8 and Region 3 have had First Steps Day activities.
- + The Transition work shops with schools have gone very well.

Issues that Vary with Geography:

- ± DMH relationships are varied across the state, there are gaps in each area.
- ± The Phase 2 SPOEs are working through the transition process and are making progress.

Current Concerns/Areas Ripe for Progress ☺

- The impact of the OSEP report was an added challenge and stressor for the SPOEs.
- It has been noted that discrepancies exist between the First Steps Data collection and reporting system and the data collected within SPOE offices.
 - o As the SICC members are looking at the info, it is important to note that the data may not be accurate.
- There are inconsistencies with training. Some of the SPOEs have received differing information from the Module training, the Consultants, and DESE.
- Provider recruitment is still an issue, especially in the rural areas. It was also identified that the SPOEs have not been able to get to provider recruitment due to issues with the transition.
- There continue to be significant issues with enrolled First Steps Providers providing services that are inappropriate as related to First Steps Philosophy.
 - o DESE clarified why providers remain enrolled. It was indicated that provider contracts make it difficult to remove a provider from the FS System, even if their services are inappropriate.
- The transition of Phase 2 SPOEs has been bumpier and more challenging than was expected or anticipated.
- Communication issues and breakdowns from DESE to the SPOEs were identified.